

## Blackboard Learn, Release 9.1 Upgrade

Yavapai College has upgraded to Blackboard Learn, Release 9.1 for the start of summer 2010 courses.

Blackboard has a list of supported browsers, plug-ins and operating systems. You may find them by clicking on the following link:

<http://www.edugarage.com/pages/viewpage.action?pageId=38830689>

Although Yavapai College does not fully support any one browser, ***the Technology Enhanced Learning Services Department has been having success using Firefox 3.x.***

If you are having problems posting to a discussion board or uploading assignments, please try using Firefox.

### PLUG-INS

Make sure you have any necessary browser plug-ins and viewers (not all of the following are required for every class). The most commonly used downloads (free) are listed/linked below:

- [Firefox 3.x Browser](#)
- [Java](#)
- [Microsoft Compatibility Pack for 2007 Files](#) (use this if you have Office XP or 2003 but your instructor is posting files in Office 2007 formats).
- [Flash](#)
- [Shockwave](#)
- [Windows Media Player](#)
- [Acrobat Reader](#)
- [RealPlayer](#)
- [Quicktime](#)
- [Microsoft PowerPoint Viewer](#)
- [Microsoft Excel Viewer](#)